

## **Reference and Adult Services User Group**

November 17<sup>th</sup>, 2008

Oshkosh Public Library

Present:

Keetra Baker, Winnefox

Gretchen Raab, Neenah

Cheryl Kraft, Neenah

Mark Arend, Winnefox

Daryl Rogers, Fond du Lac

Marjorie Brashier, Fond du Lac

Desiree Bongers, Ripon

Joe Bongers, Menasha

1. The group discussed the trials arranged by Keetra. Marjorie mentioned that at the recent legal workshop held at the Fond du Lac Public Library, Wisconsin State Law Librarian Jane Colwin said that products such as Gale LegalForms provided incomplete and out of date information. Mark explained to the group that there was little interest among system libraries in maintaining the subscription to Grolier (\$15000), which allows the system to explore alternative resources. Keetra provided feedback from system libraries which reinforced the sentiment of those present that the two products of most interest at the available price are Novelist (\$10000) and Heritagequest (\$20000). Based on the perceived patron demand throughout the system, it was the recommendation of the group that Mark pursue a system-wide subscription to Heritagequest.
2. Gretchen discussed impending changes to the services offered through Baker & Taylor. The Neenah Public Library has been told that they will need to upgrade from the free BTOL product to the fee-based Title Source III to maintain access to features they currently use, including price checks, duplicate checks, creating carts, etc. Since the Oshkosh Public Library is already using Title Source III, Joe is going to ask Janice Dibble to discuss their experience at our next meeting.
3. Nicole at the Neenah Public Library, who was unable to attend, asked that the group consider the new downloadable audio book product from Recorded Books. Keetra is going to get a quote for the system and request a trial or demonstration. The group will discuss this at the next meeting.
4. Desiree informed the group that the WTEC remains interested in federated searching and will be requesting more input from the group in 2009.